



## **ACTION REQUIRED: Transition Your Wightman Mobility Service by November 30, 2026**

Dear Wightman Customer,

We're making an exciting change to our mobility service. As part of our continued commitment to serving you better, we're moving your mobility service to our new Wightman Mobile platform. This required transition will provide you with access to better plan options, unlimited nationwide calling, more flexible data choices and improved roaming options, with more ways to choose a plan that fits your needs.

You'll also have the opportunity to explore our new lineup of mobile handsets, with options ranging from simple flip phones to the latest Apple devices. If your current phone is compatible with Wightman Mobile, you can continue to use it. If your current phone is not compatible, our team will help you select a new handset that meets your needs.

Our current mobility platform will no longer be supported. To avoid disruption to your service, you must complete your transition to Wightman Mobile by **November 30, 2026**.

### **What do you need to do?**

**Come into your local Wightman store** — no appointment is necessary.

Our team will make the switch, answer any questions you may have and help you select the mobile plan that best suits your needs.

Please bring your current handset/cell phone with you when coming into the office for the transition.

You will keep your existing mobile phone number, and there is no fee to complete your transition to Wightman Mobile.

We're excited about the changes ahead and look forward to providing you with a better Wightman Mobile experience.

Thank you for choosing Wightman.

# **Wightman**



questions@wightman.ca



1-888-477-2177



wightman.ca

# Wightman Offices

Monday – Friday

9am – 5pm

excluding statutory holidays

**Call us Toll Free 1-888-477-2177**

## **Clifford (Head Office)**

Box 70 – 100 Elora Street North

Clifford, ON N0G 1M0

Text: 1-519-508-9233

## **Hanover**

58 14th Avenue

Hanover, ON N4N 3V9

Text: 1-519-508-9233

## **Fergus**

490 St Andrew St W.

Fergus, ON N1M 1P3

Text: 1-226-383-9866

## **Stratford**

587 Huron St, Unit 3

Stratford, ON N5A 5T8

Text: 1-519-508-9233

## **Orangeville**

95 First Street, Unit B4

Orangeville, ON L9W 2E8

Call: 1-519-415-4273

Text: 1-519-415-9516