

Thank you for considering to have our HPBX phone system installed for your business. Please see below some of the features that our system will benefit you and your business.

- You can have a recording play when people call in for that professional feel, have a front desk answer direct for that personal touch or both, a chance for someone to answer then a recording if someone isn't available
- The ability to have different welcoming messages play depending on business hours, holidays etc
- The ability to make internal or external calls easily
- Easily transfer calls, either blindly, or with an personal announcement
- Our system can record calls , and you can retrieve them for a number of days afterwards
- The system also has the ability to keep stats on calls for many different purposes
- The ability to grow both with amount of phone sets and with add-ons including sidecars for quick dialing to headsets for easy hands free functionality
- The ability to have an in house person trained to complete any system changes or additions you would like
- The ability to import your own original / royalty free music of choice to play if a customer is on hold for that personal touch
- Recording your own welcoming messages allows you to have that professional feel with that personal touch of an employees voice
- In depth stat tracking at your convenience including number of calls, voicemail usage, agent stats per extension etc.
- All extensions have their own voicemail if you subscribe to the premium feature
- Ability to have off site buildings included into your phone system (where technology exists), within the Wightman territory

As your local phone system provider Wightman will always have a helping hand close by either by phone on tech support or with a Field Technician that will be able to assist you with questions or concerns.



wightman.ca



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