

# Wightman

## DIGITAL TV

## QUICK REFERENCE GUIDE

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GET THE MOST OUT OF YOUR TV SERVICE,  
FROM EVERYDAY VIEWING TO HELPFUL  
FEATURES AND SUPPORT TIPS.



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# WIGHTMAN STREAMING TV

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## Wightman Streaming TV

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To add Streaming TV, please contact Customer Service at **1-888-477-2177** to receive your required Device code and passphrase details.

### **Requirements for this service:**

1. Minimum speed 50 Mbps (or higher) .
2. Up to 5 devices can subscribe to Streaming TV
3. To access your TV service, you will need a Fire TV Stick or another supported streaming device. (please see guide below)

### **From Wightman Set Top Box:**

1. Select Settings > Apps > Device
2. Device code will appear on screen with Passphrase (this would be provided from
3. Enter into MY TV App and click pair

### **From iOS Device:**

1. Go to App Store and search for MY TV App
2. Download and Install

### **From Android Device:**

1. Go to Google Play and search for MY TV App
2. Download and Install
  - o Open App and click Add New Account:
  - o Follow steps
  - o Pair device with your Set Top Box using the Device Code and Passphrase provided.



*Notes: Roku does not have access to On Demand content , Free Previews. Radio or Stingray channels. Using the MY TV App or Wightman TV App you will have access to channels you are subscribed to.*

# WIGHTMAN STREAMING TV

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## Supported Devices

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*For a full list of supported Devices,  
please scan the QR code.*

### How to Add 'WIGHTMAN TV' APP From Fire TV / Apple TV / Roku

1. Go to App store within device and search for 'Wightman TV'
2. Download and Install the App
3. Device code will appear on screen with passphrase
4. Enter into MY TV App and click pair



## Fixing a Missing Guide Screen

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1. Press the Guide button.
2. Watch the white/grey buttons at the top of the remote to see which one lights up.  
This shows which device the remote is controlling.
3. The remote must be in STB mode to control the set-top box.
4. To switch it, press the STB button. Once the STB button lights up, press Guide again and continue.

## Using the 'OK' Button

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1. Press the OK button on the remote.
2. When you press the OK button on the remote control, you see what program is playing currently. The Now Playing window will also display the current time and temperature.

## Using the 'Info' Button

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If you are watching a live program and press the INFO button on the remote control, you'll see the channel number, channel name, current date and time, program name, time the program airs, a progress bar showing how far along the program is, and the program that airs next at the bottom of the screen.

1. If you press the INFO button again, a window will pop up and show the channel number, channel name, program name, episode title, program rating, time the program airs, a progress bar showing how far along the program is, program description, and date it first aired.
2. If you are viewing a live program, you can press the Right/Left Arrow buttons to view what is showing later on the current channel or press the Up/Down Arrow buttons to view what is showing on another channel.
3. Press the DAY + and DAY - buttons to see what is on this channel 24 hours from now.

## Using the 'Browse' Button

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1. Press the BROWSE (Right Arrow) button on the remote control . At the bottom of the screen you see the channel number, channel name, current date and time, program name, date and time the program airs, a progress bar showing how far along the program is, and the program that airs next.
2. Press the Right/Left Arrow buttons to view what is showing later on the current channel. Or, press the Up/Down Arrow buttons to view what is showing on another channel .
3. Press the DAY+ and DAY- buttons to see what is on this channel 24 hours from now.

## Restart TV

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ReStartTV allows you to watch a program from the start if you've missed the beginning.

### How to Use Re-Start TV:

1. From your Smart Remote bring up the on screen guide - look for the Restart icon. 
2. Once you have selected your channel you will need to press the rewind button on your Smart Remote and then press Play when you have reached the beginning of the program.



*NOTE: ReStartTV is only available on certain channels. If the program is available for ReStartTV, the green icon and text "Watch from Start" will appear at the bottom of the Guide.*

## Accessing 'ON Demand' Content

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The Movies/Video On Demand feature provided by the service allows you to choose from a listing of popular movies/events within the Movies Library. Once chosen, these purchased movies will be added to your Rental library and will be available for viewing for the allocated amount of time.

### **View Current Video On Demand Rentals**

To view your current Video On Demand rentals that are available for viewing, select the **ON DEMAND** button. Select the **Green** button on your remote.

The Rentals screen will appear and will show:

- Current event rentals
- The price of the events
- Whole home sharing availability for each event,
- and the date each rental will expire

To watch the selected event, press the **OK** button on your remote control.

### **Search Video On Demand Rentals**

1. To search for a specific Video On Demand title, select the **Yellow** button on your remote. A Search Library screen will appear. Enter a keyword or title into the search field and select the **Yellow** button again.

2. Search results for the entered title/keyword will appear.

# ACCESSING ON DEMAND

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## Rent Video On Demand

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1. In order to rent On Demand content, select the **ON DEMAND** button on your remote control. The Library Main Screen will appear.
  - Select the library that you would like to choose from including:
    - Free On Demand
    - HD Movies
    - New Releases
    - Ending Soon
    - Most Popular
2. Once in the desired library, select the content that you would like to rent.
3. The library description for the selected content will appear. The title, price, rental period, description, rating, and length will be shown.
4. In order to view a trailer, select the **Preview** button. In order to rent the event, select the **Rent** button.
5. A Purchase Information Screen will appear containing the title and price of the content. The purchase screen will allow you to share the content with the rest of your whole home group before asking for your Purchase Pin (see below). Enter your Purchase Pin and select the Rent button.
6. Your rented event should begin playing immediately. Press the EXIT button on your remote control to return to your previously viewed channel.



*All rentals and paid events must have a PIN entered. If you have not set up a special pin, it will be default of 0000. Please note you will see the charge on your next bill, depending on billing cycle.*

## Subscribing to Crave™

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Crave™ is part of Wightman's On Demand video service. Crave™ gives you access to thousands of hours of TV shows with HBO, Showtime, Hollywood-hit movies, a superior collection of kid-friendly programming, and Canadian exclusive original series, handpicked for TV lovers just like you.

### **How Do I Subscribe?**

Call Wightman Customer Care at 1-888-477-2177 to subscribe to Crave™. Please note a monthly fee will be applied to your bill. For current pricing please contact Customer Care or the Website at; [wightman.ca/residential/tv-packages](http://wightman.ca/residential/tv-packages)

### **How Do I Watch Crave™?**

Watch on your TV from the On Demand Menu (see Pg 5 on this guide) Select the Crave™ Library.

Download the Crave™ App for your iOS or Android device or TV (If device support the App).



To login into the App, please use same Login as “**Watch TV Everywhere**” as explain on pg 8 of this guide.

# WATCH TV EVERYWHERE

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## Watch TV Everywhere

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Watch TV Everywhere lets you take your TV with you. Watch your some of your subscribed channels live or on demand on your phone, tablet, or computer, and even stream some channels through their own apps using your WTVE Login.

### **Setup TV Everywhere (First-time users)**

- 1 . Go to <https://www.wtve.ca/> in the browser of your computer, tablet, or mobile device.
2. Select Wightman Telecom as your tv provider from the drop down list.
3. Click “register” Enter the required information and click “register”
4. You will receive a message that an email was sent to the email address you provided.
5. Click the link in the email you receive to complete the registration process.



*Note: your Wightman Account number can be found at the top right of your Wightman bill .*

### **How to start watching with Watch TV Everywhere**

- 1 . Login at [www .wtve .ca/](http://www.wtve.ca/) with your computer, tablet, or mobile device .
2. Select the “channel” you want to watch that is part of TV subscription .
3. Your browser will open another page and take you to the selected channel’s portable TV website . You may need to login again using your Wightman TV Everywhere login information



*Please note: Watch TV Everywhere gives you access to the channels you subscribe to, though some may not be available on this platform.*

## Recorded Programs

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Wightman's DVR service gives you the freedom to record the program you are watching as you are watching it, record a program while you watch another, or record a program you see in the program guide . You can also schedule a series recording so you always catch all episodes of your favorite programs.

### **Record what you are Currently Watching**

If you are watching a program and decide that you want to record the remainder of the program, you can easily start the recording .

1. While watching a program, press the Record button on the remote control.
2. Choose whether this is a One-Time Recording, a Series Recording, or press EXIT on the remote to safely exit the screen.
3. If you choose, you can customize your recording selections for Start and Stop time and which Folder to save the recording to (for Folders, see page 15).
4. The Reminder function may also be selected from this screen . Select the Reminder function if you would like your television to remind you when:
  - The program is going to air .
  - A new episode of the program is going to air.
  - Each time a program will air.
  - You may set the reminder for 1-5, 10 or 15 minutes prior to the program start .
  - You can also choose to have the television automatically tune to the channel when the recording starts. More information on setting reminders can be found on page 14 of this guide.

5. A red circle will briefly display in the top right of the screen indicating you are recording the program. If you decide to stop recording the program before it is complete, press the Stop button on the remote . Choose from the options regarding how to save the partial recording . The options are:

- Stop Recording and Keep – Saves the recording for future viewing.
- Stop Recording, Keep and Protect – Saves the recording and protects it from automatic deletion.
- Stop Recording and Delete – Deletes the recording from memory.
- Continue Recording – Does not stop recording the program.

## One-Time Recorded

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Whether you are choosing a program from the Guide or if you are currently viewing the program when you decide to record it, the process to create a One-Time Recording is the same.

1. From the Guide, highlight the program you want to record and press the Record button on the remote . The recording options will display.
2. Highlight One-Time Recording (will automatically be highlighted) .
3. If you want to customize your recording, use the Arrow buttons to select Start and Stop times, Folder to save the recording to and Auto Tune preferences.



*Note: Choosing to extend the stop time is a great option for live sporting events that may last longer than the originally scheduled time.*

4. Arrow down to “Create One Time Recording” and press OK on the remote .
5. A red circle will display in the Guide indicating the program will record .

6. You will also be able to find the recording in the Future Recordings list .
7. If you change your mind and decide against recording the program, highlight the program on the Guide, press the Stop button on the remote and the red circle will be removed indicating the program will not record.

## Recording a Live Event

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Recording a Live Event is essentially the same as recording any other program . However, since there is a chance of a live event running longer than originally scheduled in the programming guide, you have the option to record up to one hour longer in order to be sure you record the entire event . An example would be a major league baseball game or football game.

1. From the Guide, highlight the program you want to record and press the Record button on the remote control . The recording options will display.
2. The DVR recognizes from the program guide information that this is a live broadcast and warns you that it may extend past the designated end time. Use the Left/Right Arrow keys to choose the Stop Recording option. Choose a 15 minute, 30 minute, or 60 minute extension time.
3. Arrow down to Extend Recording and press OK on the remote control .



*Note: Live programming options will only be available when the Guide Data flags the programming as “live” programming.*

## Record a Series

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Whether you are choosing a program from the Guide or if you are currently viewing the program when you decide to record it, the process to create a series recording is the same

1. If you have found a program that you would like to record in the Guide, highlight it and press the Record button on the remote. The recording options will display.
2. Use the Left/Right Arrow buttons to select Series and press OK on the remote control.
3. The Series Recording Options will display.
  - Choose how many episodes to keep at most at any given time . Options are 1–10 or All Episodes . Use Left/Right Arrow buttons to make your selection.
  - Choose the Show Type you wish to record. You may choose to record All Episodes of a program or only New Episodes.
  - Choose when to Start Recording. You can begin on time when the program is scheduled to begin or you can use the Left/Right Arrow buttons to choose 1, 2, 3, 4, 5, 10, 15, or 30 minutes early.
  - Choose when to Stop Recording . You can stop on time when the program is scheduled to end or you can use the Left/Right Arrow buttons to choose 1, 2, 3, 4, 5, 10, 15, 30, or 60 minutes late.
  - Finally, choose the Folder where you want to save the recording. By default the folder will be All Recordings but you may choose another existing folder or create a new folder.
  - Arrow down to Create Series Recording and press OK on the remote to save your changes . To cancel your changes, press the EXIT button on the remote or highlight Cancel and press OK on the remote.

- A red circle with an 'S' will display in the Guide indicating the program is part of a series recording .
- You will also be able to see the scheduled recording in the Future Recordings list as well as in the Series Rules list

## Watch a Recorded Program

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1. To access the list of recorded programs, press the LIST button on the remote control.
2. From the list of recordings, use the Up/Down Arrow buttons to choose the folder containing the recorded program you wish to watch. When you highlight a program, it expands to show more information, or you may need to press the INFO button depending on your configuration.
3. To start playback of the recording, press the Play button on the remote control.
4. If the program is one that you had previously viewed and stopped in the middle, you will be asked if you would like to resume playback from where you left off or if you would like to restart from the beginning or if you would like to exit and return to the Recordings List.
5. As you play back a program, you have the ability to Fast Forward, Rewind, Pause, Replay, Jump Forward, Jump Backward, or Stop the playback.
6. When you reach the end of the program, you will be asked if you would like to delete the recording . Select either Yes or No.

## Binge Mode

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When you are watching programming from a Series Recording and have multiple recordings, this mode will prompt you to watch the next recording in a series once you are done with the initial one. You can also highlight Delete to delete the episode you just watched. Then either Return to TV, Return to List, or choose the next recording in the list below.

## Reminders

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Your television can be set to remind you when a program is about to air and to automatically tune to a program you don't want to miss.

1. To set a reminder, press the GUIDE button and use the Arrow buttons to find and highlight the upcoming program you wish to flag with a reminder. Press the Record button on the remote.
2. Arrow over to select Reminder.
3. Customize your settings for a one-time reminder, reminders only when a new episode will air, or a reminder for all program airings. You can also select how many minutes before the program starts you want your reminder to appear (1 - 5, 10, or 15 minutes early), and whether to automatically tune to the channel when the program begins. Arrow down to highlight Create Reminder and press the OK button on the remote.

## Status Bar

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### **Fast Forward**

Press the Fast Forward button to move forward in a recorded program. Press it again up to four times to increase the fast forward speed. x4, x15, x60 and x300 will display next to the status bar. x4 is the slowest setting and x300 is the fastest. To slow the Fast Forward speed, press the Rewind button. At the point that Fast Forward is slowed as far as it goes, you will return to normal mode and then to Rewind mode. Press Play to resume normal play directly. For programs you are watching live, Fast Forward mode will be activated if you have paused or rewound the program.

### **Skip Back**

With Skip Back, you can go back to see the last play of the game or replay the last scene of your movie. Just press the Skip Back button on your remote control to replay the last 10 seconds. Press the Replay button repeatedly to continue skipping back in 10 second increments.

### **Slow Motion**

The Slow Motion function allows you to rewind to a point in a recorded program or within the recorded (buffer) of the program you are currently watching and watch a segment of the program in slow motion. Select the Pause button at the point in the program that you would like to watch in slow motion. Select the Fast Forward button to play in slow motion. Press once to play at x1/4 speed, and press twice to play at x1/2 speed.

### **Return to Live TV**

Any time you pause or rewind a live program, the show continues to be broadcast in real time and saved in the buffer. To return to live programming, press the LIVE button.

## Delete a Recording

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In addition to having the option to delete a recording when you have finished viewing it, there are other options for deleting a recording.

1. To access a list of recorded programs, press the LIST button on the remote control.
2. From the list of folders, choose the folder that contains the recordings you want to delete and use the Up/Down Arrow buttons to highlight the entire folder or the individual episode you want to delete.
3. Press the Red button to delete the recording or group of recordings. Or, press the Green button to access the Actions menu and then choose Delete. You have the option to cancel the process.

## Using a Bookmark

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Your DVR is capable of marking specific spots in a recorded program, called Bookmarks. It is an easy way for you to mark your spot in a program that you might not be able to watch in its entirety. Bookmark a great play in a sporting event, or the end of a commercial.

1. To work with bookmarks, press the Play button on the remote control to display the status bar.
2. As you are recording a program or watching a recorded program, press the Blue button on the remote control to add a bookmark. You will notice a black line in the status bar.
3. When you return to the program, you can press the Up/Down Arrow buttons on the remote control to advance to your bookmarked spot. If there are multiple bookmarks, keep pressing the Up/Down Arrow buttons until you are to your desired place in the program.

4. You can remove a bookmark by moving to the bookmark and pushing the Blue button within three seconds.
5. Bookmarks would be helpful in the case of a television movie that you keep and watch over and over. You could bookmark the end of commercials so that you could skip over those sections of the recording.

## Working with Multiple Streams

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You can easily tell what your DVR is doing by pressing the OK button. When you see the red light indicating that something is being recorded on the DVR, you can quickly find out what program is recording.

1. Press the OK button on the remote control to see what is Now Playing
2. You may change to view any of the listed programs by using the Up/Down Arrow keys on the remote control and pressing the OK button.
3. When you change to view the program that is recording, the system will start at the last time you viewed that program. You can go back to the beginning of the program using the Rewind button or jump with the down arrow. You have access to Rewind, Skip Back, Skip Forward, and Fast Forward to move within the recording.

## Recording Conflicts

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The DVR can record a limited number of programs at a time . If you attempt to record more programs than the system is capable of recording at one time, the DVR will warn you of a recording conflict.

1. You may choose to either resolve the conflict or to cancel your option to record the program.
2. When you choose “Resolve Conflict,” a guide screen will appear showing the other programs currently scheduled to be recorded.
3. Highlight the program you wish to stop recording and press the Stop button on the DVR controls. Choose from the stop recording options . You may now choose the alternate program you wish to record from the guide and press the Record or OK button.

## Attempt to Watch a Locked Channel

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If you have locked channels from view, you will need to enter a PIN in order to access programming on that channel . See the Settings Menu section of the full Wightman DVR User Guide for instructions on locking channels.

1. If the channel is locked, you are prompted to enter a PIN . Until you change it through the Settings menu, the default PIN is **0000**.
2. The Enter PIN screen will remain until a correct PIN is entered or until you press the EXIT button.
3. Pressing EXIT will bring up a screen indicating an invalid PIN was entered . Press the GUIDE button to browse for another program to watch . This same result happens when selecting a locked channel from the Guide

## Watching a Past Parental Controls.

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If you have set parental ratings in order to prevent viewing shows beyond a rating that you find acceptable, you will need to enter a PIN in order to access programming beyond your specified rating . See the “Understanding the Settings Menu” section of the full Wightman DVR User Guide for instructions on setting parental controls .

1. When the program is rated beyond the viewing limits set, you are prompted to enter a PIN .
2. The Enter PIN screen will remain until a valid PIN is entered or until you press Exit.
3. Pressing Exit will bring up a screen indicating an invalid PIN was entered . Press the GUIDE button to browse for another program to watch . This same result will occur when keying in a channel number on the remote control

## Using the List Button

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You can access your recordings, the list of future recordings and series rules by pressing the LIST button on the remote control multiple times.

### **Current Recordings**

Press the LIST button one time to access the list of Recording Folders The All Recordings folder appears first and includes all of the recordings you have stored on your DVR. If grouping is enabled in your setting, each program will also have a folder including all recordings of that program. To move in and out of the folders, use the Left/Right Arrow buttons. At the top of the screen you see the number of folders and the amount of space you have free on the DVR.

### **When you are in a program folder:**

- Delete a recording by pressing the Red button on the remote control .
- View the available Actions by pressing the Green button on the remote control . Actions include Play Recording, Edit Item, Information, Go Back, Move to Folder, Protect, Sort List, Close Actions, and Delete Recording .
- Search for programs within the Recording folders by pressing the Yellow button on the remote

- Sort the Current Recordings by pressing the Blue button on the remote control . By default, Current Recordings are displayed by date and time . If you press the Blue button, programs will be sorted by name .
- Press the Skip Forward button to view recordings by title rather than group

## Current Recording Actions

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To view the available Actions, press the Green button on the remote control. The Actions list displays on the right hand side of the screen. To make it easy for you, the list of Actions on the screen shows the corresponding button that you could press on the remote control. It is also possible to highlight your selection and then press OK on the remote control.

1. Select Play Recording to start the currently-selected recording.
2. To extend the end recording time on a recording in progress, select Edit Item.
3. To show or hide information about the recording, press the INFO button . This expands or hides the view of information . Simply highlighting a recording and pausing for a brief moment will also display the information.
4. To go back to the previous screen showing All Recording Folders, press LIST.
5. To move the recording to a specific folder, Arrow to select Move To Folder.
6. To group the recordings by their titles, select the Skip Forward button

## Protect Recordings

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1. To protect a recording so that it does not automatically get deleted, use the Arrow buttons to highlight the Protect option and then press the OK button . When you do, a shield symbol will display next to the program name, letting you know that this program is protected . If you want to remove protection from the recording, simply choose Protect again.
2. To sort the list of current recordings, press the Blue button on the remote control . At the bottom of the screen, you will see the sort change to being sorted by name . Press the Blue button again to change the sort back to date and time.
3. To close the actions, either press the Green button or the EXIT button on the remote control.
4. To delete the recording, press the Red button on the remote control . Select Yes or No to delete and then press the OK button

### **Future Recordings;**

Press the LIST button a second time to view your list of Future Recordings. These are programming events that are waiting to happen. At the top of the screen, you see the number of recordings and the amount of space you have free on the DVR.

### **When you are in a program folder:**

- Delete a future recording by pressing the Red button on the remote control.
- View the available actions by pressing the Green button on the remote control. Actions include Edit Item, Information, Go Back, Move to Folder, Sort List, Close Actions, and Delete Recording.
- Search for programs within the Recording folders by pressing the Yellow button on the remote.

- Sort the Current Recordings by pressing the Blue button on the remote control . By default, Current Recordings are displayed by date and time. If you press the Blue button, programs will be sorted by name.
- Press the Skip Forward button to view recordings by title rather than group

## Future Recording Actions

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To view the available actions, press the Green button on the remote control. The Actions list displays on the right side of the screen. To make it easy for you, the list of actions on the screen shows the corresponding button that you could press on the remote control. You can also highlight your selection and then press the OK button on the remote control.

1. To Edit the Item, press the OK button on the remote control . You can change the time that you Start Recording and Stop Recording . This allows you to begin and/or end recording to allow for time padding around the program.
2. To show or hide Information about the recording, press the INFO button . This expands or hides the view of information . Simply highlighting a recording and pausing for a brief moment will also display the information.

## Sort Recording Actions

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3. To go back to the Future Recordings folder list, press the LIST button.
4. To group the recordings by their titles, select the Skip Forward button.
5. To move the recording to a specific folder, Arrow to select Move To Folder

## Sort Recording Actions

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6. To sort the list of Future Recordings, press the Blue button on the remote control . At the bottom of the screen you will see the sort change to being sorted by name . Press the Blue button again to change the sort back to date and time .
7. To close the actions, either press the Green button or press the EXIT button on the remote control .
8. To delete the recording, press the Red button on the remote control . Select Yes or No to delete and then press the OK button

## Series Recording Rules

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Press the LIST button a third time to view your Series Recording Rules . These are the programs that you have set to record on a regular basis . You can make adjustments to your Series Recording Rules from this screen . At the top of the screen you see the number of Series Rules and the amount of space you have free on the DVR .

1. Delete a rule by pressing the Red button on the remote control .
2. View the available actions by pressing the Green button on the remote control . Actions include Edit Item, Information, Increase Priority, Decrease Priority, Sort List, Close Actions, and Delete Rule .
3. Search for programs in the recordings folders by pressing the Yellow button on the remote .
4. Sort the Series Rules by pressing the Blue button on the remote control . By default, Series Rules are displayed by Priority . If you press the Blue button, programs will be sorted by Name .

## Series Rules Actions

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To view the available actions, press the Green button on the remote control . The actions list displays on the right side of the screen . To make it easy for you, the list of actions on the screen shows the corresponding button that you could press on the remote control . You can also highlight your selection and then press the OK button on the remote control

1. To Edit the Item, press the OK button and choose from these options to edit:
  - i. Choose how many episodes to Keep at Most any given time . Options are 1 – 10 or All episodes . Use the Arrow buttons to make your selection .
  - ii. Choose the Show Type that you wish to record . You may choose to record all episodes of a program or just new episodes .
  - iii. Choose when to Start Recording . You can begin ‘on time’ when the program is scheduled to begin . Or you can use the Arrow buttons to choose 1, 2, 3, 4, 5,10, or 15 minutes early .
  - iv. Choose when to Stop Recording . You can stop ‘on time’ when the program is scheduled to end . Or you can use the Arrow buttons to choose 1, 2, 3, 4, 5,10, 15, 30, 45, or 60 minutes late.

Finally choose the Folder where you want to save the recording and whether you’d like your television to auto tune to the channel . Arrow to highlight Update Series Recording and press the OK button on the remote control to save your changes . To Cancel your changes, highlight Exit and press the OK button on the remote control

## Manage My TV Apps

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Connect your TV to your Android or iOS smartphone device with the MyTVs app . Download the application from Google Play or the Apple Store today! By using the MyTVs app, you can:

- Manage your account and set up recordings on your DVR from your device anywhere, anytime .
- Use your device like a functional remote control for your Wightman set-top box.

## Weather App

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The Weather Application allows the current weather statistics to be viewed through multiple guides and menus . It can be accessed through the Apps category or through the coloured buttons on your Wightman remote and instantly brings up an on-screen window with the most current weather information.

### ***Accessing the Weather App using the menu:***

- 1 . Press the MENU button on your remote control . Select Apps, highlight Weather, and press the OK button .
- 2 . A dropdown will appear on the screen with the most current weather data for the selected area . To view weather information from a different location, select a new location by pressing the MENU button, Arrow down to Settings, select Apps, then Weather . Press the OK button and Arrow over to change the default location.

## ***Accessing the Weather App using the coloured buttons on the remote:***

1. To access the Weather App from your main TV screen, press the Red button on your remote.
2. When inside the Weather App, press the Green button to access the Forecast portion.
3. To access the Radar portion of the Weather application, press the Yellow button.
4. Once in the Radar screen, press the Blue button to animate the radar and show a looping of current weather conditions

## **Low Battery Pop-Up**

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The Potenza remote control sends a low-battery code when the battery power drops to the predefined threshold. It will display a “Remote Battery Low” window on the TV for a few seconds. This will display at a maximum of once every 10 minutes.

## **On Screen Call Display**

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If you are subscribed to Caller ID, it is possible to have your Caller ID information display on the TV as it displays on your regular Caller ID device . Press the Green button at any time to see your Caller ID Recent Calls list . This handy feature allows you to review a list of phone numbers that have called your wireline phone service . To delete numbers from your recent calls list use the arrow button to highlight the number you want to delete and press the Red button on your remote.

## Missing Channels

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If it seems you're missing certain channels, or if you're unable to find a specific channel in the guide, you may have the channel filter set to show a specific type of channels i.e. Showing only Sports Channels .

1. If not all your channels are coming up, press the FAV button . This will bring up a list of channel filters . Arrow through and select All Channels or Subscribed Channels . All your channels should be showing now . Alternatively, to cycle through channel filters when in the guide or when changing channels, press the Blue button on your remote until you reach the channel filter of your choice .

## Troubleshooting

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For more troubleshooting and other FAQs, visit [wightman.ca/support/tv](http://wightman.ca/support/tv)





## **CONTACT US**

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