Customer: How To Apply Port Forwarding

Use this guide to enable port forwarding on your Wightman Supplied SmartRG router. For Port Forwarding on your own, customer supplied router, consult your router manufacturer.

NOTE: These instructions require access to your modem through a physical connection. Please proceed with the steps below on a computer or laptop that is connected to your modem via an Ethernet Cable.

Step-by-step guide

1. Go to your internet browser (i.e. Chrome, Firefox, or Internet Explorer) and enter https://smartrgacs.wightman.ca/prime-home/control-panel

Login with your modem default credentials as supplied by Wightman Tech Support. If you are unable to login, please contact support for assistance. The first time you log in, you will be asked to change your passphrase.

2. Navigate to the Port Forwards from the left hand menu, under advanced.

Control Panel			Wig	ntman
Status Broadband: CONNECTED	Local Network			
- My Wireless Network	Hosts			
WiFi Network Name(s):		-		
Advanced	Device 1	Galaxy-J3-2018	Galaxy-S9	HP4FE6B8
Port Forwards No Port Forwards	2604:6400:40bd:7b0	192.168.1.1/1	192.108.1.100	192.168.1.199
	8		8	

3. Now select Add Port Forward

Control Panel	Wightr	man
Status Broadband: CONNECTED My Wireless Network WIFi Network Name(s): Advanced My Port Forwards No Port Forwards	Port Forwards Port Forwards No Port Forwards Active Port Forwards Device Application Protocols Start Port End Port Target Port Action Add Port Forward	
opyright © 2021 SmartRG, Inc.	Account last logged in on Thu Apr 29 17:49:53 UTC 2021 from IP 59:72:30.5 About My Gateway - Synchronize with Gateway - Change Passphrase - Logout	SHARTS

4. Now enter in the **settings** for the Port Forward you need to add

ControlPanel		Wightm
	Add Port Forwards	
Status Broadband: CONNECTED	Select Device: Enter IP Address:	
My Wireless Network WiFi Network Name(s):	Enter Custom: Application Protocols Start Port End Port UDP	arget Port
No Port Forwards	Choose from List: Find an Application: enter search term	
Copyright © 2021 SmartRG, Inc.		
		Cancel OK

Settings	Explanation
Select a Device	is where you choose which device you are applying the port forward to
Enter IP Address	is the internal IP address of the device you are port forwarding
Application	is where you type a descriptive name for the port forward you are applying. This will help to differentiate, if you have more than port forward set up.
TCP UDP or Both	TCP and UDP are both protocols that run on top of IP. TCP has guaranteed delivery and UDP does not. You would select one or the other for port forwarding depending on what service you're trying to forward, or you can check both. If you don't know what protocol the service you're trying to forward is, it's almost certainly TCP.
Start Port	in most cases, start port and end port are the same - the port you would like to stop at
End Port	in most cases, start port and end port are the same - the port you would like to stop at
Target Port	is generally is the same as the Start/End port settings
ОК	is what is used to save the changes you have made to the forwarding rules

Sample configured Port Forward:

IL CONNECTES		
addand: CONNECTED		
Wireless Network —	Port Forwards	
WiFi Network Name(s):	Active Port Forwards:	
	Device Application Protocols Start Port End Port Target Port Action	
vanced	PC 192.168.1.200 MC TCP/UDP 25565 25565 Dele	te
ctive Port Forwards: 1	Add Port Forward	
Port Forwards tive Port Forwards: 1	PC MC TCP/UDP 25565 25565 25565 Add Port Forward	65 Dele

For additional support, visit us at Wightman.ca/support, or phone 1-877-327-4440