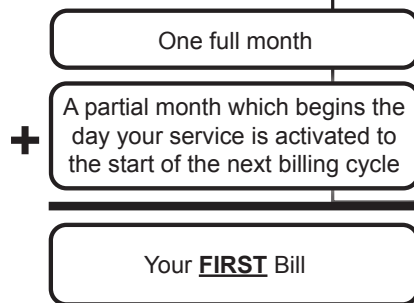


# Welcome to Wightman

# Understanding Your Billing Options

## Understand that your first bill is different.

When you look at your first bill, you'll notice that it's more than Wightman's standard monthly price. Your first bill contains charges for one full month and one partial month starting on the day your service was activated. If you have any questions about your bill, please email us at [billing@wightman.ca](mailto:billing@wightman.ca) or call 1.888.477.2177.



Page 3

Wightman Telecom  
100 Elora St. N., Box 70  
Clifford, ON N0G 1M0

JOHN AND JANE DOE  
ACCOUNT NO: 111111111  
TELEPHONE NO: (111)222-9999  
BILL DATE: DD/MM/YYYY  
PAGE 3 OF 4

MONTHLY USAGE FOR TELEPHONE NO: (111)222-9999

Description	Date	Quantity	Amount
<b>LOCAL PHONE SERVICE</b>			
LOCAL PHONE SERVICE	03/10-04/09	1@	29.95
CALL ANSWER SERVICE		1@	4.95
TOLL FREE NUMBER			
LOCAL PHONE SERVICE	03/01-03-09		7.49
CALL ANSWER SERVICE			1.49
TOLL FREE NUMBER			
HST			5.70
Local Phone Service SUBTOTAL			49.58
<b>INTERNET SERVICE</b>			
HIGH SPEED INTERNET SERVICE	03/10-04-09	1@	30.00
HIGH SPEED INTERNET SERVICE	03/02-03-09		8.00
HST			4.94
Internet Service SUBTOTAL			42.94
<b>EQUIPMENT RENTAL</b>			
MODEM RENTAL	03/10-04-09	1@	4.95
MODEM RENTAL	03/02-03-09		1.32
AMINO SET TOP BOX	03/10-04-09	2@	4.95
AMINO SET TOP BOX	03/02-03-09		2.64
HST			2.45
Equipment Rental SUBTOTAL			18.27
<b>DIGITAL TV SERVICE</b>			
ESSENTIAL PACKAGE	03/10-04-09	1@	24.95
ESSENTIAL PACKAGE	03/02-03-09		6.65
PACKAGE A	03/10-04-09	1@	25.00
PACKAGE A	03/02-03-09		6.67
HST			8.23
Digital TV SUBTOTAL			71.50

This illustration shows Page 3 of a sample bill. The highlighted areas show where a full month (for example, Feb 1 - March 9), and then a partial month have been billed to the account.

## Now What?

Now that you have your first bill, you may choose one or both of the following options:

### Convert to Paperless E-Billing

With an internet connection, e-billing gives you the freedom to securely check your bill anytime, anywhere, while also saving paper. E-billing is a quick, efficient way to get your bill delivered right to your inbox!

You can sign up for e-billing by calling 1.888.477.2177 or at [wightman.ca/my-wightman](http://wightman.ca/my-wightman) (click "Manage My Account"). E-billing allows you to access your bills at any time, receive notices, and eliminate possible late fees. You can also download our app on your smartphone or handheld device for instant access! Our app also lets you make changes to your Wightman services, including adding new services, adding/removing TV channels, and other modifications to your account.

### Enroll in our Pre-Authorized Payment Plan

Enroll in the pre-authorized payment plan via your bank account or credit card to avoid late payment charges or administration fees. Call 1.888.477.2177 today!

Visit [Wightman.ca](http://Wightman.ca) often to get the most up to date information on products and services.