Customer: How To Apply Port Forwarding

Use this guide to enable port forwarding on your **Wightman Supplied** SmartRG router. For Port Forwarding on your own, customer supplied router, consult your router manufacturer.

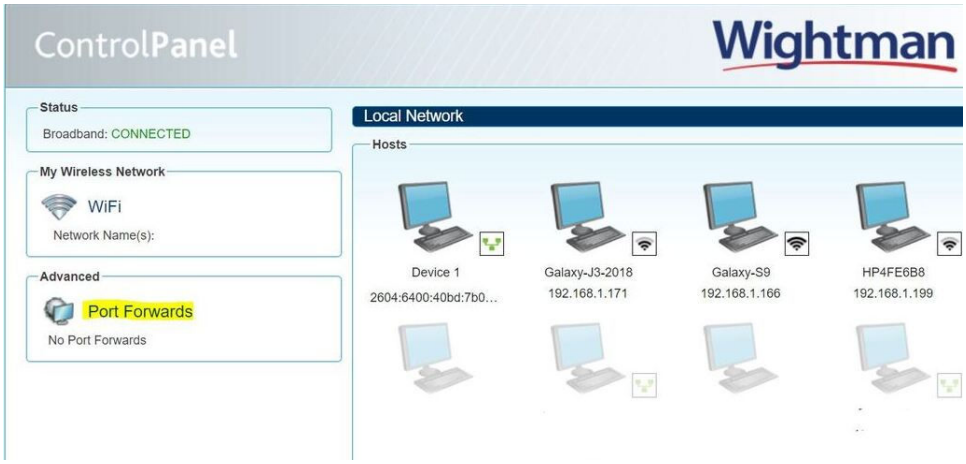
> NOTE: These instructions require access to your modem through a physical connection. Please proceed with the steps below on a computer or laptop that is connected
> to your modem via an Ethernet Cable.

Step-by-step guide

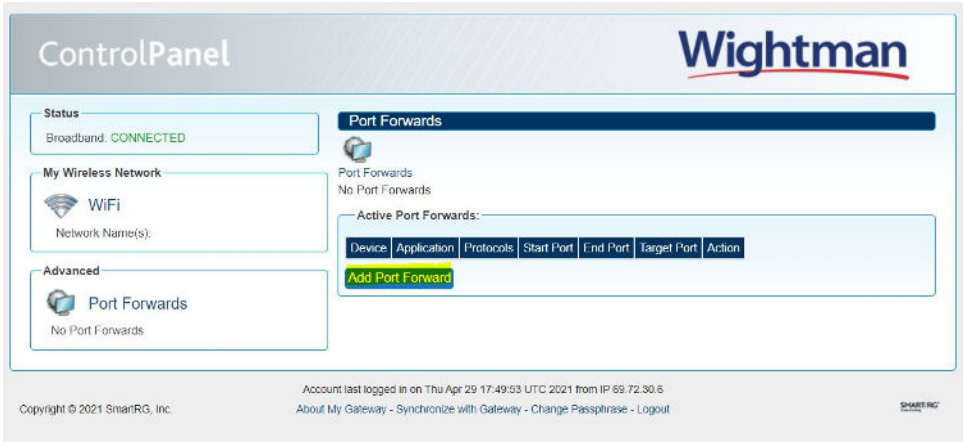
1. Go to your internet browser (i.e. Chrome, Firefox, or Internet Explorer) and enter https://smartrgacs.wightman.ca/prime-home/control-panel

   Login with your modem default credentials as supplied by Wightman Tech Support. If you are unable to login, please contact support for assistance. The first time you log in, you will be asked to change your passphrase.

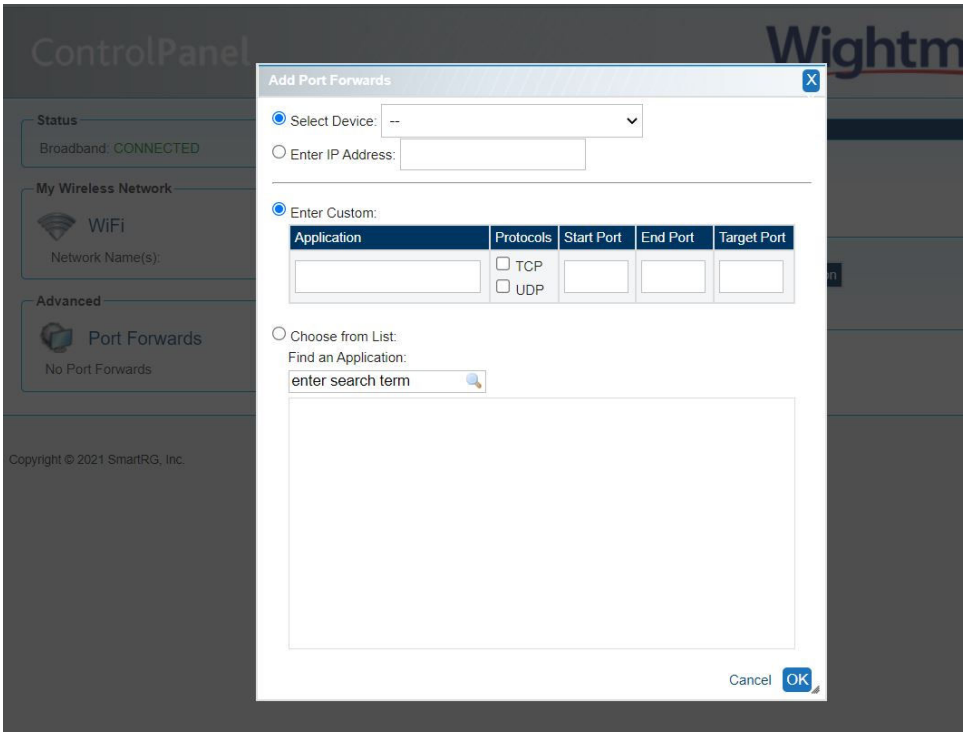
2. Navigate to the **Port Forwards** from the left hand menu, under advanced.



3. Now select **Add Port Forward**

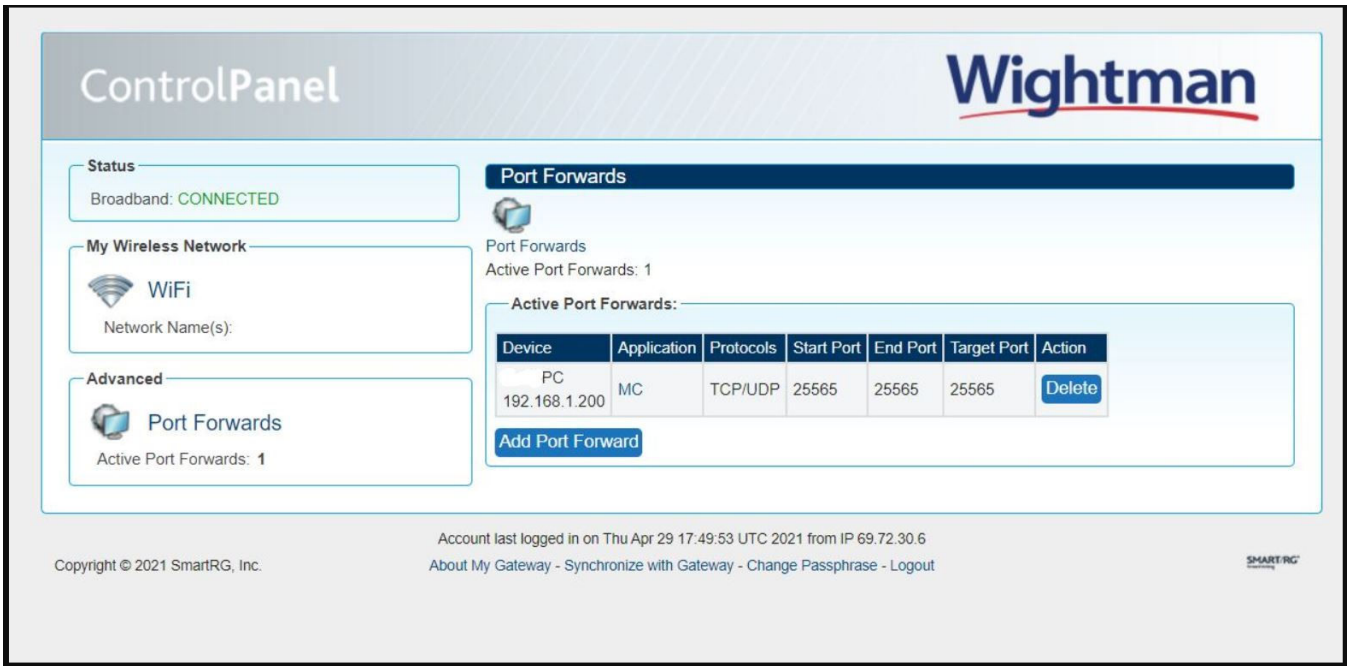


4. Now enter in the **settings** for the Port Forward you need to add



Settings	Explanation
Select a Device	is where you choose which device you are applying the port forward to
Enter IP Address	is the internal IP address of the device you are port forwarding
Application	is where you type a descriptive name for the port forward you are applying. This will help to differentiate, if you have more than port forward set up.
TCP UDP or Both	TCP and UDP are both protocols that run on top of IP. TCP has guaranteed delivery and UDP does not. You would select one or the other for port forwarding depending on what service you're trying to forward, or you can check both. If you don't know what protocol the service you're trying to forward is, it's almost certainly TCP.
Start Port	in most cases, start port and end port are the same - the port you would like to stop at
End Port	in most cases, start port and end port are the same - the port you would like to stop at
Target Port	is generally is the same as the Start/End port settings
OK	is what is used to save the changes you have made to the forwarding rules

Sample configured Port Forward:



For additional support, visit us at Wightman.ca/support , or phone 1-877-327-4440